



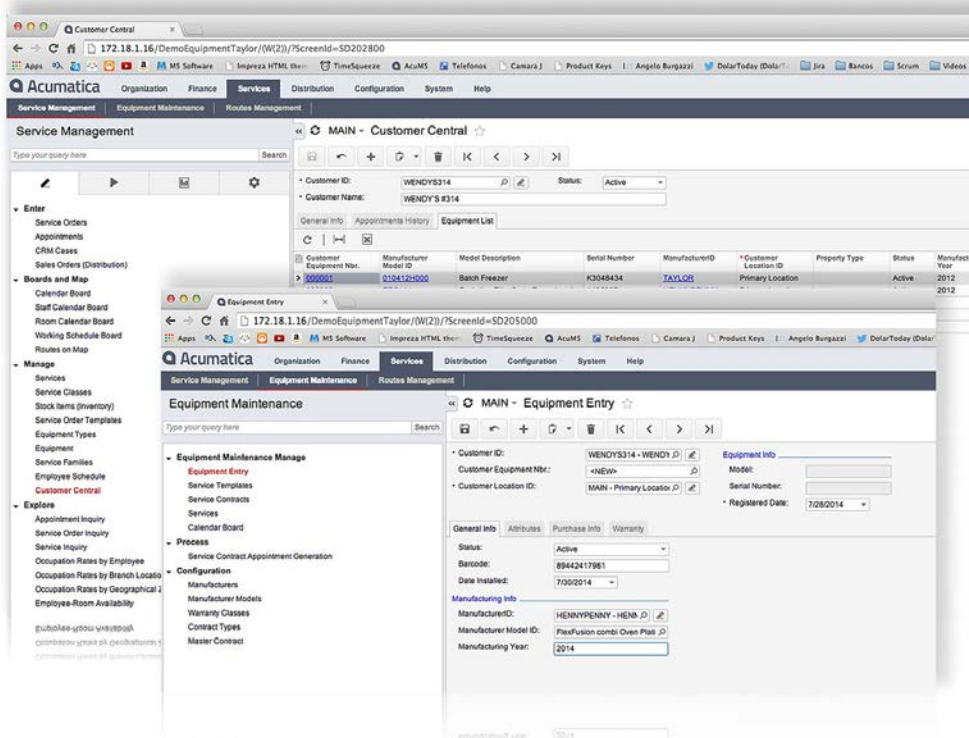
# ACUMATICA EQUIPMENT MANAGEMENT

**TRACK THE DETAILS OF EQUIPMENT MAINTENANCE AT YOUR CUSTOMERS' LOCATIONS**

Track all details of equipment and products installed at your customers' facilities by make and model. Define schedules for preventive maintenance service orders and associate them to recurring maintenance schedules or contracts.

## ENHANCE ACUMATICA'S SERVICE MANAGEMENT FUNCTIONS

Acumatica Equipment Management leverages the functionality in the Service Management application that creates schedules and dispatches field staff, generates service orders, tracks staff skills, and invoices field service work. Acumatica Equipment Management is an optional component of the Acumatica Service Management Suite of products.



*Gain complete visibility of all installed equipment at customer sites, along with service schedules and warranty commitments*

## KEY BENEFITS

### BETTER INFORMATION LEADS TO BETTER DECISIONS

- Integrate field service operations, projects, order management, CRM, and inventory management
- Provide all required information to generate service appointments from Sales Orders or CRM Cases
- Gain better business insights by combining automated processes, accurate data, financial analyses, and forecasting capabilities

### IN THE CLOUD AND MOBILE

- Access routes anywhere, anytime, from any device. All applications are web-based, giving users unlimited access to the system from any location
- Enable field staff to plan for upcoming appointments and routes along with access to the information necessary for the next call, including last-minute updates

### WARRANTY TRACKING

- Improve customer satisfaction by tracking warranty classes according to models of equipment
- Prevent needless customer invoicing of parts and labor when the work is covered under warranty



### EQUIPMENT MANAGEMENT FEATURES AND CAPABILITIES

<b>Equipment Maintenance Inventory</b>	Maintain all details of equipment and products installed at your customers' facilities by make and model.
<b>Preventive Maintenance Schedules</b>	Define schedules for preventive maintenance service orders and associate them to recurring maintenance schedules or contracts.
<b>Appointment Generator</b>	Generate appointments automatically for all service contracts with equipment maintenance requirements.
<b>Service Templates</b>	Create templates for a predefined set of services. For example, create a template for the cleanup and calibration combination for HVAC equipment.
<b>Warranty Management</b>	Establish warranties specifying the specific items under warranty to avoid confusion, mischarges, and objections. Classes can be mixed on the same service order, for instance, a two-year warranty on parts and a one-year warranty on labor.
<b>Invoicing</b>	Capture and invoice for all parts and labor related to the services rendered.
<b>Service Parts</b>	Provide access to service parts inventory and automated sourcing.
<b>Mobile Service Management</b>	Send updated orders and appointments to any mobile device.
<b>Service Contracts</b>	Create and manage multiple service schedules for each customer by location.
<b>Master Contracts</b>	Combine multiple contracts by customer.

### THE ACUMATICA ERP DIFFERENCE

Acumatica delivers a full suite of integrated business management applications unlike any other ERP solution on the market today.

#### STREAMLINE OPERATIONS

**Manage your business more efficiently:**

- Automate processes
- Control workflows
- Access the system from anywhere on any device—including mobile
- Promote collaboration with all-inclusive user licensing

#### ADAPTABLE SOLUTION

**Add and extend:**

- Deploy in-house or in a private or public cloud
- Easily configure your solution to fit your needs
- Add capabilities such as CRM or data visualization at any time
- Extend to other solutions and applications beyond ERP

#### YOUR BUSINESS ACCELERATED

**Get a single version of the truth:**

- Accelerate business performance and make smarter decisions with automated processes, real-time data collection, financial analyses, and forecasting
- No per user pricing – system scales as your business grows